



Esperance Cleanup and Recovery Project Update

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Issue 24

Project snapshot

Detailed sampling of individual premises across the affected area of the townsite is drawing to a close. The ECRP is now focusing on validation sampling to ensure that cleaning has been effective and that no recontamination is occurring.

Key project outcomes

The key project outcomes to the end of July are as follows:

	<u>Jun</u>	<u>Jul</u>	<u>Total</u>
Total number of premises sampled	21	22	1993
Total number of premises analysed against the ECRP guidelines	117	55	1819
Total number of premises requiring some form of cleaning	38	19	1597
Total number of premises cleaned and validated	68	102	989
Total number of samples sent to ChemCentre for testing	2,253	2,603	93,722

Health, safety and environment

The ECRP has continued to provide service to the community in a safe and systematic manner. There were no injuries sustained during the course of works over the last period. The recent implementation of a formalised morning stretching regime, prior to commencement of work, has proved invaluable in helping to sustain the no injury record.

Personnel

The ECRP currently has a team of 65 people working on the project. The photo below puts a human face to the project and includes representatives from the sampling and validation teams (through labour hire contractors Integrated and Skill Hire) and both major cleaning contractors (PRC Building Services and Bay of Isles Mini Excavators).



Picture by Danielle Henning



Sampling and analysis

Approximately 100 premises remain to be sampled to determine cleaning requirements under the detailed sampling program. There are approximately 500 premises currently identified where validation sampling will be required. These premises represent those where cleaning is either complete or scheduled to be conducted.

Our gap analysis team continues to explore all avenues of contact to ensure that all owners within the identified area of contamination have been provided with the opportunity to have their property sampled. The ECRP is currently experiencing a backlog in the analysis of sample test results for individual premises and subsequently the provision of reports to clients is temporarily being delayed.

Following the departure of Thad Hobbs, Project Manager Sampling from the project, the ECRP has undergone a minor organisational restructure and has engaged the services of ChemCentre to provide high level technical support for the project.

Cleaning

The cleaning contractors continued to perform well against their monthly cleaning targets.

- The external and internal surfaces and carpet cleaning contractor is still working at full capacity with three teams;
- The roof space cleaning is slowing as the cleaning moves into the commercial district and the contractor has scaled back operations to a single team.
- Gutter and roof surface cleaning is 98 per cent complete and the contractor has scaled back operations to a single team.

The overall performance of each contract to date is summarised in the graph below:

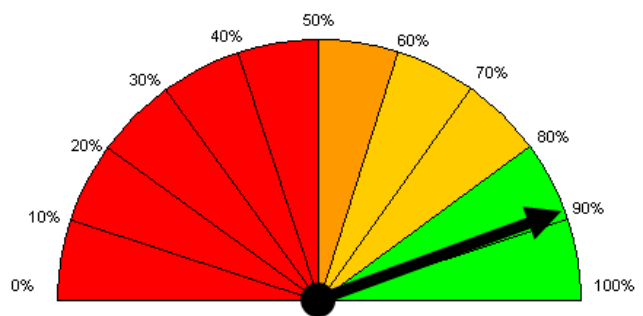
NUMBER OF PREMISES CLEANED	REVISED TARGET	JUN	JUL	TOTAL	% COMPLETE
Roof Spaces and Replacement of Insulation	450	10	7	329	73%
Roof Surfaces, Gutters, Rainwater Tanks, etc	1060	32	13	1036	98%
External and Internal Surfaces and Carpets	1600	68	104	1148	72%

Project timeframes

It is anticipated that cleaning will be practically complete by December 2011 but the project may need to continue into early 2012 with some limited cleaning and validation.

Community feedback

The ECRP issues a client satisfaction survey at the conclusion of sampling (if no cleaning was required) or when the cleaning is complete. Responses are sought on a range of issues including the client's impressions of the staff conducting the work, clarity of the results and suggestions for improvement. To date, owners and occupiers at 867 premises have been surveyed and 28 per cent of those clients have responded. The chart opposite summarises all responses received to date.



Overall Client Satisfaction Rating



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Visit the OnCue website to view previous Project Updates and other related ECRP information.

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Map showing ECRP Project Stages